



LANDesk® Cloud Services Appliance

Secure, Maintenance-Free, Anytime Anywhere Systems Management—In the Cloud

Secure Management Over the Internet

Key Benefits

- Gives you complete anytime, anywhere management access to users outside your corporate firewall and at geographically distributed sites.
- Provides secure, Internet-based systems and security management without a VPN or dedicated leased line.
- Uses certificate-based authentication and SSL encryption for secure connections.
- Doesn't require "punching holes" in your corporate firewall.
- Easy-to-use; simply plug it in and start managing and securing users.
- Easy to maintain with automatic updates.
- Includes automatic redundant backups to ensure configuration and log information is always available.

Whether your users' systems are at your location, in an office across town, or somewhere across the country or around the world, use the LANDesk® Cloud Services Appliance and manage systems anytime, anywhere—without punching a hole in your firewall. Patent-pending technology lets you use any existing Internet connection at remote offices or locations as well as certificate-based authentication and SSL encryption to manage any user anywhere as though they were sitting down the hall. Use this cloud appliance and LANDesk® Management Suite and/or LANDesk® Security Suite for any user system anywhere in order to:

- Gather hardware and software inventory
- Perform on-demand remote control
- Perform inventory and vulnerability scans
- Conduct software license monitoring
- Access policy-based software and patch distribution
- Perform patch management
- Execute anti-spyware management
- Carry out antivirus enforcement and management
- Perform security threat management
- Block applications

Cost-Effective, Pain-Free Remote Systems Management

The LANDesk Cloud Services Appliance lets you securely manage remote users without buying or maintaining a VPN or leased line. And without purchasing, installing, configuring or maintaining a server.

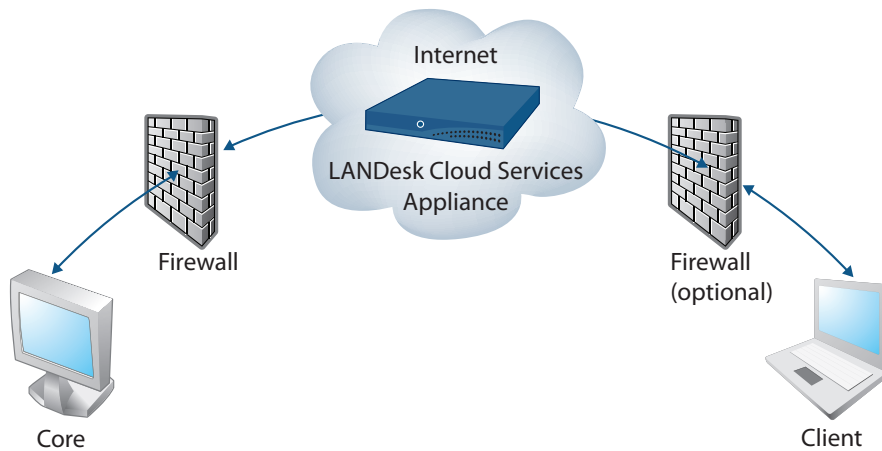
Simply plug in the appliance for a hassle-free way to manage and secure systems anytime, anywhere. Automatic updates keep your appliance up-to-date. And built-in system backup and recovery ensures your configuration and log information is always available. Choose to run a backup weekly or monthly. The appliance automatically backs itself up to not one, but two redundant internal disks to ensure you always have what you need.

Enabling Secure, Anytime Anywhere Management

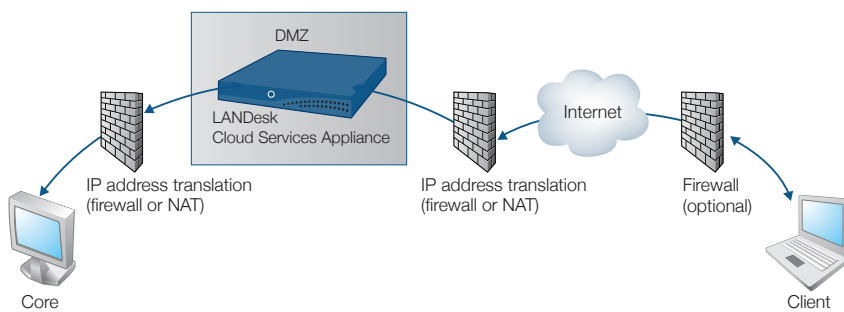
The appliance acts as a meeting place for the remote client and your core server, even if servers are behind firewalls or rely on a proxy to access the Internet. The functionality is similar to an email Web portal where users communicate through the machine's firewall to connect to the portal and then connect through the corporate perimeter firewall to the backend email server.



Setup with direct access to the Internet

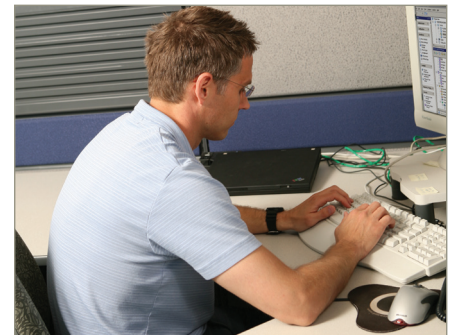


Setup within a DMZ environment



The LANDesk Cloud Services Appliance brokers a secure socket-layer (SSL) connection between the managed system and the backend LANDesk core server where LANDesk Management Suite and/or LANDesk Security Suite are installed. A certificate issued from the core server secures a pipeline and establishes a trusted relationship. All data is SSL encoded. Management agents on remote systems authenticate to and obtain a client certificate from the core server, authorizing the management agents on the client systems to communicate with the management services on the core server through the appliance.

Clients only access the core server, not the corporate network. You avoid punching holes in your corporate firewall, keeping it secure. Remote and local clients function the same and are managed transparently, ensuring minimal impact to user productivity and the organization.



“As a hospital system, access to off-site systems for support or even patching is necessary. With numerous doctors’ offices and remote end users, LANDesk answered the call! Dynamic, zero footprint client installation with full access to all LANDesk® Management Suite resources made the decision to use this tool easy. Despite the belief that IS staff can’t physically be everywhere, with this tool, IS really can.”

— Keith Brown

Network Administrator
Gwinnett Hospital System

Works with:

- LANDesk® Management Suite
- LANDesk® Security Suite

Key Features

Remote Systems and Security Management Over the Internet

- Enables you to:
 - Gather hardware and software inventory from up to 4,000 active connections simultaneously
 - Perform on-demand remote control
 - Do software license monitoring
 - Access policy-based software distribution
 - Perform patch management
 - Execute anti-spyware management
 - Carry out antivirus enforcement and management
 - Do security threat management
 - Block applications
- Enables bidirectional management traffic for:
 - Inventory and software license monitoring
 - Software distribution and application policy maintenance
 - Vulnerability detection
 - Configuration security maintenance and patch management

Security

- Uses certificate-based authentication and SSL encryption over any existing Internet connection to let you securely manage users anytime, anywhere
- Sends all data with SSL encoding
- Clients access the core server only, not the corporate network in order to maintain the security of the corporate firewall

Ease-of-Use and Maintenance

- Requires no purchase, installation, configuration or maintenance of a server
- Simply plug in and use with LANDesk Management Suite and/or LANDesk Security Suite
- Offers an embedded Web interface
- Includes built-in automatic update capabilities to let you keep your appliance up-to-date

Automatic Backups

- Includes built-in system backup and recovery to ensure your configuration and logs are always available
 - Choose weekly or monthly backups
 - Backs up to two redundant internal disks for maximum security

Secure Architecture

- Features a hardened Linux kernel
- Includes certificate-based authentication
- Offers a dual-SSL session architecture
- Includes a system file integrity scanner
- Features a built-in firewall, so no changes are needed to the corporate firewall
- Includes logging capabilities

Specifications

CPU

- Intel Celeron processor with 440 2.0 GHz, 800 MHz FSB, 512 K L2 cache

Memory

- 1 GB DDR2-667 ECC registered 240-pin RAM

Storage

- 2 x 250 GB SATA hard drives

Power

- 260 W universal

Interfaces

- 2x 1 Gigabit Ethernet ports; 1x RS-232 serial console port

Operating Temperature

- 32° F to 95° F (0° C to 35° C)

Storage Temperature

- -31° F to 158° F (-35° C to 70° C)

Humidity

- 10% to 90% noncondensing

Dimensions

- (W x D x H) 16.8 x 14 x 1.7 in / 42.7 x 35.6 x 4.3 cm

Weight

- 13 lb / 5.9 kg

Certifications

- FCC Class B
- EN 60950/IEC 60950
- UL Listed (US)
- CUL Listed (Canada)
- TUV Certified (Germany)
- CE Marking (Europe)

Requirements

The LANDesk Cloud Services Appliance works with and requires LANDesk Management Suite and/or LANDesk Security Suite and an active Internet connection between your core server and remote clients. For a complete list of core server and console requirements and operating systems; supported databases, directories, Web servers and reporting engines; and the most current language and client platform support for LANDesk Management Suite and LANDesk Security Suite, please visit www.landesk.com.

Visit www.landesk.com for more information.

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